

11/19/18

How to use Mobile Deposit – quick version

Step 1 Register for Homebanking

Step 2 Download App (you can now go directly to the App Store and start using the App. You no longer have to sign into HomeBanking, Access Accounts, and enable Mobiliti. If you want to make changes to your Accounts shown, you still go to Access Accounts.)

Step 3 Sign into App

Step 4 Endorse check “for mobile deposit only Chessie FCU” and sign

Step 5 Choose Deposit

Step 6 Select depositing account

Step 7 Enter amount of check

Step 8 Take photos front and back

Step 9 Choose Confirm to deposit

Step 10 View mobile deposit history

Mobile Deposit- How to use more details: Be a HomeBanking user.

Not a HomeBanking user? Self-enroll from Chessie Website.

Download the Chessie App from your app store.

Already have the Chessie App? Make sure it is updated. How do you know it is up to date? Check for updates.

Endorse check: *Check must be endorsed: For Mobile Deposit Only Chessie FCU, and signed.*

Even if your check has a checkbox to indicate a Mobile Deposit, your check must be endorsed: For Mobile Deposit Only Chessie FCU, and signed.

Sign into App. *Endorse check: Check must be endorsed: For Mobile Deposit Only Chessie FCU, and signed.* Choose: deposit. Choose: deposit a check. Select account to deposit into. Enter the amount of the check. Choose: take photo. You will be prompted to take a picture of the front and back of check. Confirm to deposit.

View Mobile Deposit History to follow status of check:

Pending – waiting for CU to process check

Accepted – deposit should be posted after 4:30pm; check account history to verify deposit success after 4:30pm

Failed – deposit not accepted; please review check for failed reasons